



viflow

Portal > Knowledgebase > Technical Issues > Application > The start of viflow 6 stops with the Windows Installer message "Installation is being prepared" (KB10373)

The start of viflow 6 stops with the Windows Installer message "Installation is being prepared" (KB10373)

Sebastian Eich - 2018-08-17 - in Application

The message "Installation is being prepared" of the Windows Installer appears directly at the start of viflow.

In most cases, this problem is caused by third-party software from AUTODESK, such as AUTOCAD.

The problem can be solved by repairing the corresponding software.

AUTODESK also offers an [article in its knowledge base](#).